

Resources

BROOKLINE POLICE, FIRE & TOWN HALL TELEPHONE NUMBERS/WEBSITES

Agency	Phone Number	Web Site
Ambulance	911	
Brookline Fire Department – Emergencies ❖ General Information	911 617-730-2272	www.brooklinema.gov/fire
Brookline Police – Emergency ❖ General Information * Brookline Storm Emergency Parking ❖ Community Service Department Disability Indicator Service – identify to police any special needs so that, in an event of an emergency, public safety personnel would be better prepared to assist - all ages Senior Alert – ID bracelets and card in case elderly become disoriented or unable to give information during an emergency. R U OK Program – calls made daily to elderly tenants to ensure their well being. Tenant picks the time he/she wants to be called. You may sign up for the program through the Brookline Police or directly with the Norfolk County Sheriff's Office which runs the program	911 617-730-2222 (Call the above main telephone number to be connected to the departments on the left.) 617-730-2222 or 1-781-751-3504 Sheriff's Office R U OK	www.brooklinema.gov/police
Brookline Town Hall – Main Number	617-730-2000	www.brooklinema.gov

TELEPHONE NUMBERS/WEBSITES FOR EDUCATIONAL, GOVERNMENT, HEALTH AND SOCIAL SERVICE AGENCIES

Agency	Phone Number	Web Site
Adult Literacy Hotline- Statewide information and referral service connecting adult learners to local adult education programs including GED and ESOL. Hotline staff fluent in Spanish and other languages	1-800-447-8844	www.sabes.org/hotline/
Angel Memorial Animal Hospital/Adoption – mspca ❖ Emergency Poison Center for Animals	617-522-7282 1-877-226-4355	www.mspca.org
Brookline Center ❖ Social Services ❖ Outpatient Mental Health Issues ❖ Community Fund ❖ Brookline Metropolitan Mediation Services	617-277-8107	www.brooklinecenter.org
Brookline Council on Aging/Brookline Senior Center ❖ A town department responsible for planning, coordinating, and providing comprehensive services for Brookline residents age 60 plus. ❖ Brookline Senior Center ❖ BETS (Brookline Elderly Taxi Service) – discount tickets for income eligible residents for take taxis ❖ Elderbus Hotline ❖ Van	617-730-2777 617-730-2770 617-730-2740 617-730-2778 617-730-2750	www.brooklinema.gov/coa
Brookline Food Pantry	617-566-4953	http://www.stpaulsbrookline.org
Brookline Health Department ❖ Public Health Nurse Health Referrals & Information Referrals for Low Cost Dental Services Immunization Clinic ❖ Adult Substance Abuse Program Homelessness Issues Health Insurance Issues	617-730-2300 617-730-2320 617-730-2326	www.brooklinema.gov/health
Brookline Parent/Child Home Program is a home-visit	617-738-7100	

“learning through play” experience for parents and their pre-school children, ages 1½ through 4 years - pre-school.		
Brookline Post Offices – Coolidge Corner - Brookline Village	(617) 738-1649 (617) 566-1557	www.usps.com
Brookline Public Library (Main branch) (Coolidge Corner Branch) Minuteman Library Network (Brookline joins many other towns in a network in which books, CDs, DVDs, and other resources may be requested over the Internet. Contact Brookline Library in order to obtain a password).	617-730-2370 617-730-2380	www.brooklinelibrary.org www.mln.lib.ma.us
Brookline Public Schools – call to register children for all school and general information about all school programs.	617-730-2401	www.brookline.k12.ma.us/
Brookline Recreation Department	617-730-2069	www.brooklinema.gov/recreation
Brookline Steps to Success – Free to BHA residents and located in BHA developments ❖ Computer access & training ❖ Next Steps Program (assistance with job search and resume writing and educational opportunities) ❖ Steps to Success – Early college awareness program for children of BHA families from 4 th through 12 th grades ❖ Brookline Learning Project – English as a second language classes held at BHA developments (learn English) ❖ Brookline Adult and Community Education Program (BA&CEP) Catalogues available at many locations around town. Some scholarships available for income eligible. Adult education classes and programs offer four sessions yearly. Course, special events and workshops offered including ESOL, GED and medical office.	617-879-4638 617-566-8795 617-566-6011 617-879-4638 617-879-4638 617-730-2700	www.stepstosuccessbrookline.org www.brooklineadulted.org
Brookline Veterans Affairs	617-730-2112	www.brooklinema.gov/va
Department of Transitional Assistance (TAFDC – EAEDC)	617-989-2200	www.mass.gov/dta
Elder Abuse Hotline	1-800-922-2275	www.mass.gov/elders/
Evening Legal Clinics – Norfolk County – once a month. Strictly confidential one-on-one consultation.	617-471-9693	
MassHealth (Medicaid)	1-800-841-2900	www.mass.gov/masshealth
Massachusetts Attorney General’s office ❖ Elderly Hotline	617-727-2200 1-888-243-5337	www.mass.gov/ago
Massachusetts Commission for the Blind	617-727-5550	www.mass.gov/mcb
Massachusetts Commission for the Deaf	1-800-249-9949 TTY/Voice	www.mass.gov/eohhs
Massachusetts Rehabilitation Commission (Mass Rehab) – 320 Washington St., Brookline, MA 02445 ❖ Programs and employment counseling for people with disabilities. Can be referred or be self-referred.	617-739-9080	www.mass.gov/mrc
Massachusetts Registry of Motor Vehicle	617-351-4500	www.mass.gov/rmv
Parenting Stress or Report Suspected Abuse ❖ Parents Helping Parents ❖ Parental Stress Line ❖ Child-at-Risk Hotline ❖ Elder Protective Services Hotline ❖ Asian Task Force (Domestic Violence) ❖ Battered Women’s Hotline ❖ Alcoholics Anonymous	1-800-926-5008 1-800-632-8188 1-800-792-5200 1-800-922-2275 617-338-2350 1-800-899-4000 617-426-9444	www.parentshelpingparents.org
Poison Center (for MA & RI)	617-232-2120	www.maripoisoncenter.com
Recycle Help Line	617-730-2500	www.brooklinema.gov/dpw
Social Security Administration	1-800-772-1213	www.ssa.gov
SHINE – Elderly Affairs Health Info	1-800-243-4636	
Springwell (formerly West Suburban Elder Services) ❖ Massachusetts Home Care Program - Short/long	617-926-4100	www.springwell.com

term assistance for seniors (house cleaning, bathing, dressing, transportation, meals, shopping and laundry)		
Suicide Prevention – Samaritans – Samariteens – Teens only <i>Lines are often busy – please, continue to try.</i>	617-247-0220 1-800-252-8336 1-877-870-4673	www.samaritanshope.org
TERI Access College (The Educational Resources Institute) Free telephone and in person counseling for two or four year college choice, financial aid including help with loans and scholarships (closed summers).	617-536-0200	

TELEPHONE NUMBERS FOR DAILY LIVING

Agency	Phone Number	Web Site
Stop and Shop Home Delivery of Groceries (Peapod)	1-800-573-2763	www.peapod.com/
The Ride – MBTA	(617) 222-5123 (617) 222-5415 TTY	www.mbta.com/riding_the_t/accessible_services
The “T” (MBTA – Metropolitan Bay Transit Authority) <ul style="list-style-type: none"> ❖ Bus #51 – Reservoir T Stop (Green Line) at Cleveland Circle and Forest Hills T Station (Orange Line and Commuter Rail) via Hancock Village ❖ Bus #60 – Chestnut Hill (Route 9) and Kenmore T Station (Green Line) via Brookline Village, Cypress and High Streets ❖ Bus #65 – Brighton Center and Kenmore T Station (Green Line) via Brookline Village ❖ Bus #66 Harvard Square T Station (Red Line) and Dudley Square, via Union Square and Brookline Village ❖ Bus #86 Sullivan Square T Station (Orange Line) and Reservoir T Stop (Green Line) at Cleveland Circle, via Harvard Square. ❖ Trolley Car – “B” Line – Commonwealth Avenue (Green Line) ❖ Trolley Car – “C” Line – Beacon Street (Green Line) ❖ Trolley Car – “D” Line –Reservoir (Green Line) - Brookline Village and Cleveland Circle Stations 	617-222-3200	www.mbta.com
Taxi Companies (See Brookline Council on Aging for “BETs” Tickets) <ul style="list-style-type: none"> ❖ Bay State Taxi ❖ Boston Cab ❖ Red Cab ❖ Veterans Taxi 	617-566-5000 617-262-2227 617-734-5000 617-527-0300	www.baystatetaxi.info www.bostoncab.us www.brooklineredcab.net www.veteranstaxi.com
Utilities: <ul style="list-style-type: none"> ❖ Water – Brookline Water & Sewer ❖ Electricity – NSTAR ❖ Gas - Keyspan ❖ Verizon ❖ AT&T ❖ RCN ❖ Comcast 	617-730-2170 1-800-592-2000 617-469-2300 1-800-870-9999 1-800-222-0300 1-800-746-4726 1-800-934-6489	www.brooklinema.gov/dpw www.nstaronline.com www.keyspanenergy.com www.verizon.com www.att.com www.rcn.com www.comcast.com

**Please also see the BHA website “For Residents” page
www.brooklinehousing.org for more important numbers and websites.**